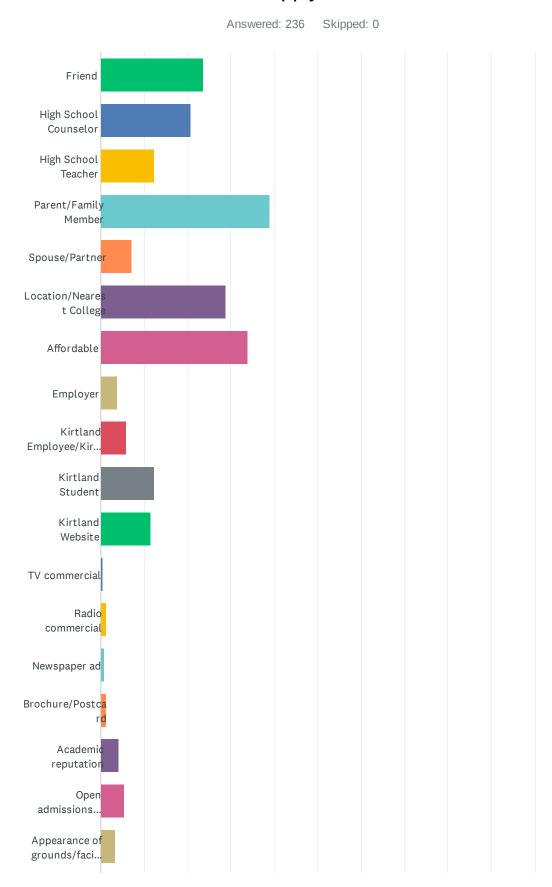
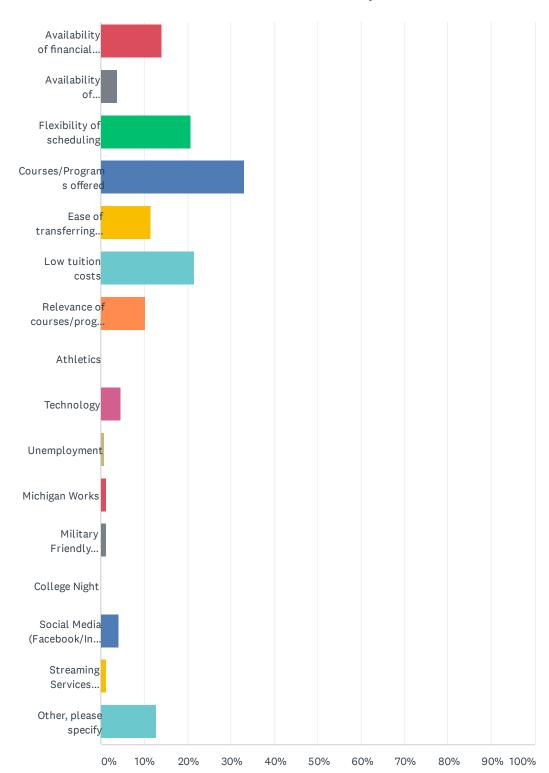
# Q1 Who or what influenced your decision to attend Kirtland? Mark all that apply.

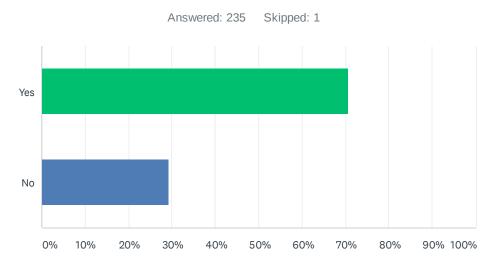




| ANSWER CHOICES   | RESPONSE | S  |
|--|----------|----|
| Friend   | 23.73%   | 56 |
| High School Counselor  | 20.76%   | 49 |
| High School Teacher  | 12.29%   | 29 |
| Parent/Family Member   | 38.98%   | 92 |
| Spouse/Partner   | 7.20%    | 17 |
| Location/Nearest College   | 28.81%   | 68 |
| Affordable   | 33.90%   | 80 |
| Employer   | 3.81%    | 9  |
| Kirtland Employee/Kirtland Recruiter   | 5.93%    | 14 |
| Kirtland Student   | 12.29%   | 29 |
| Kirtland Website   | 11.44%   | 27 |
| TV commercial  | 0.42%    | 1  |
| Radio commercial   | 1.27%    | 3  |
| Newspaper ad   | 0.85%    | 2  |
| Brochure/Postcard  | 1.27%    | 3  |
| Academic reputation  | 4.24%    | 10 |
| Open admissions policy   | 5.51%    | 13 |
| Appearance of grounds/facilities   | 3.39%    | 8  |
| Availability of financial aid  | 13.98%   | 33 |
| Availability of placement/career counseling                                      | 3.81%    | 9  |
| Flexibility of scheduling  | 20.76%   | 49 |
| Courses/Programs offered   | 33.05%   | 78 |
| Ease of transferring credits to other school(s)                                  | 11.44%   | 27 |
| Low tuition costs  | 21.61%   | 51 |
| Relevance of courses/programs to job   | 10.17%   | 24 |
| Athletics  | 0.00%    | 0  |
| Technology   | 4.66%    | 11 |
| Unemployment   | 0.85%    | 2  |
| Michigan Works   | 1.27%    | 3  |
| Military Friendly College/Veteran Benefits                                       | 1.27%    | 3  |
| College Night  | 0.00%    | 0  |
| Social Media (Facebook/Instagram/Twitter/Snapchat/etc.)                          | 4.24%    | 10 |
| Streaming Services (Spotify, Pandora, Apple Music, SoundCloud and YouTube Music) | 1.27%    | 3  |

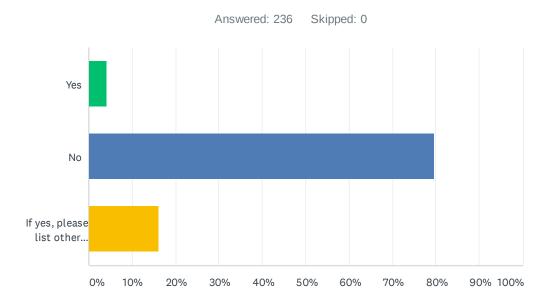
| Other, please specify  | 12.71% | 30 |
|------------------------|--------|----|
| Total Respondents: 236 |        |    |

### Q2 Was Kirtland Community College your first choice to attend?



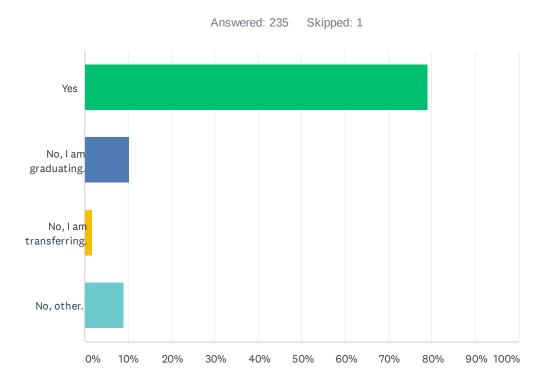
| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Yes            | 70.64%    | 166 |
| No             | 29.36%    | 69  |
| TOTAL          |           | 235 |

### Q3 When you applied for admission to Kirtland, did you apply at any other schools?



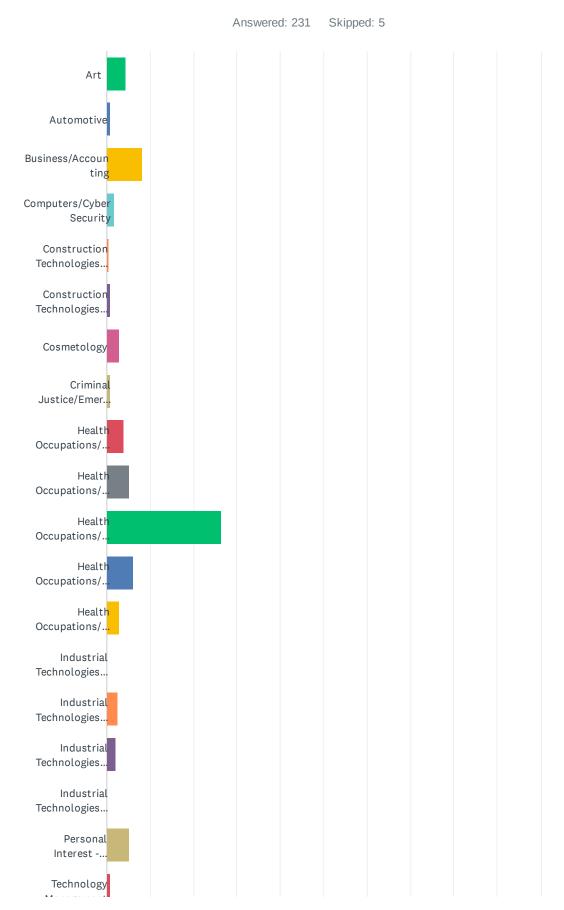
| ANSWER CHOICES                     | RESPONSES  |
|------------------------------------|------------|
| Yes                                | 4.24% 10   |
| No                                 | 79.66% 188 |
| If yes, please list other schools. | 16.10% 38  |
| TOTAL                              | 236        |

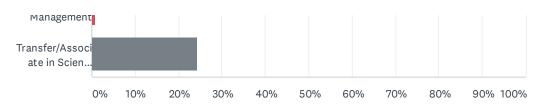
### Q4 Do you plan to enroll at Kirtland for classes next semester?



| ANSWER CHOICES         | RESPONSES |     |
|------------------------|-----------|-----|
| Yes                    | 79.15%    | 186 |
| No, I am graduating.   | 10.21%    | 24  |
| No, I am transferring. | 1.70%     | 4   |
| No, other.             | 8.94%     | 21  |
| TOTAL                  |           | 235 |

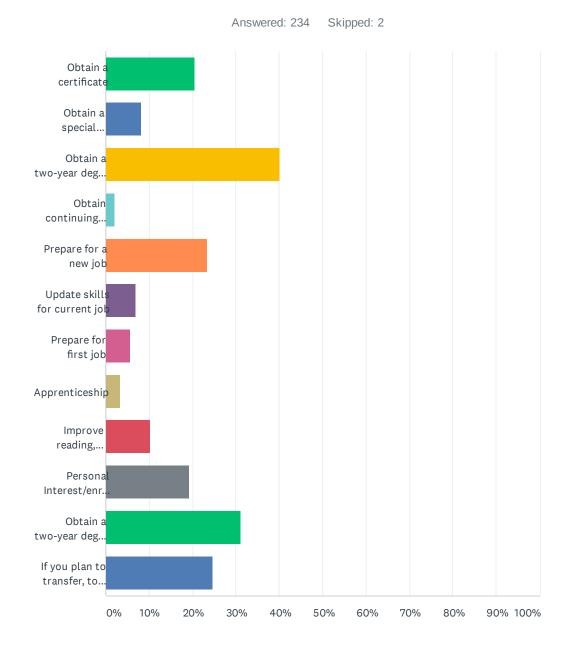
### Q5 What program area are you currently enrolled in?





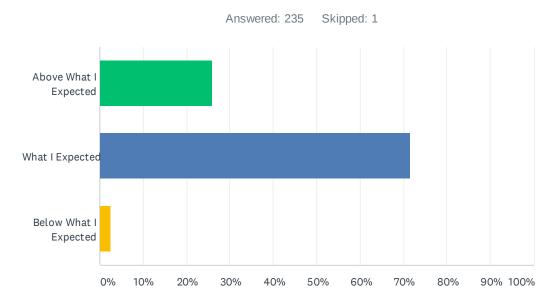
| ANSWER CHOICES   | RESPONSE | S   |
|--|----------|-----|
| Art  | 4.33%    | 10  |
| Automotive   | 0.87%    | 2   |
| Business/Accounting  | 8.23%    | 19  |
| Computers/Cyber Security   | 1.73%    | 4   |
| Construction Technologies/HVAC   | 0.43%    | 1   |
| Construction Technologies/Electrical   | 0.87%    | 2   |
| Cosmetology  | 3.03%    | 7   |
| Criminal Justice/Emergency Services/Police Academy                           | 0.87%    | 2   |
| Health Occupations/Medical Assistant   | 3.90%    | 9   |
| Health Occupations/Medical Billing & Coding                                  | 5.19%    | 12  |
| Health Occupations/Nursing   | 26.41%   | 61  |
| Health Occupations/Sonography  | 6.06%    | 14  |
| Health Occupations/Surgical Technology                                       | 3.03%    | 7   |
| Industrial Technologies/CNC Machinist  | 0.00%    | 0   |
| Industrial Technologies/Mechatronics/Automation & Controls/Facility & Energy | 2.60%    | 6   |
| Industrial Technologies/Welding & Fabricating                                | 2.16%    | 5   |
| Industrial Technologies/Wood Science   | 0.00%    | 0   |
| Personal Interest - Nondegree Seeking  | 5.19%    | 12  |
| Technology Management  | 0.87%    | 2   |
| Transfer/Associate in Science and Arts                                       | 24.24%   | 56  |
| TOTAL  |          | 231 |

### Q6 What is your goal in attending Kirtland? Mark all that apply.



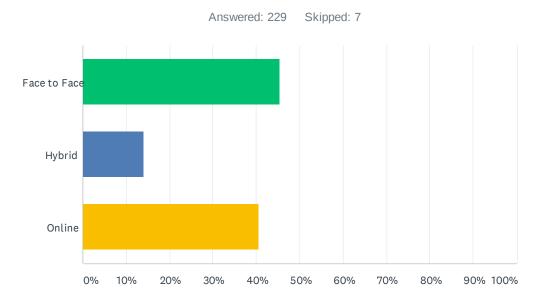
| ANSWER CHOICES  | RESPONSES |    |
|---|-----------|----|
| Obtain a certificate                                      | 20.51%    | 48 |
| Obtain a special certificate                              | 8.12%     | 19 |
| Obtain a two-year degree and enter the workforce          | 40.17%    | 94 |
| Obtain continuing education credit (CEU)                  | 2.14%     | 5  |
| Prepare for a new job                                     | 23.50%    | 55 |
| Update skills for current job                             | 6.84%     | 16 |
| Prepare for first job                                     | 5.56%     | 13 |
| Apprenticeship  | 3.42%     | 8  |
| Improve reading, writing and/or math skills               | 10.26%    | 24 |
| Personal Interest/enrichment                              | 19.23%    | 45 |
| Obtain a two-year degree and transfer to a 4-year college | 31.20%    | 73 |
| If you plan to transfer, to which college?                | 24.79%    | 58 |
| Total Respondents: 234                                    |           |    |

### Q7 Is the level of academic challenge at Kirtland what you expected?



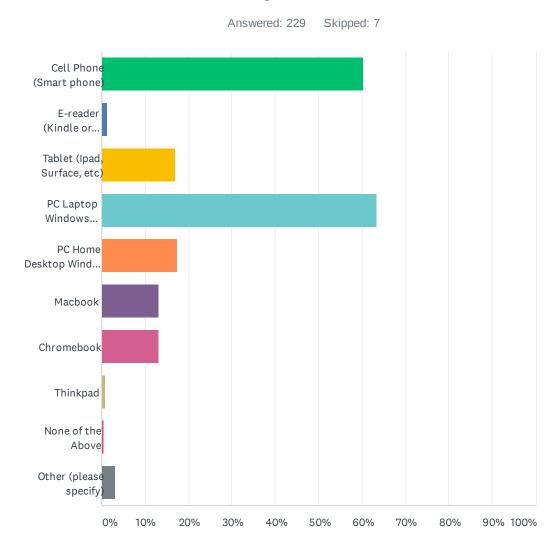
| ANSWER CHOICES        | RESPONSES  |
|-----------------------|------------|
| Above What I Expected | 25.96% 61  |
| What I Expected       | 71.49% 168 |
| Below What I Expected | 2.55% 6    |
| TOTAL                 | 235        |

# Q8 Reflecting on your Kirtland experience, which course delivery method do you prefer?



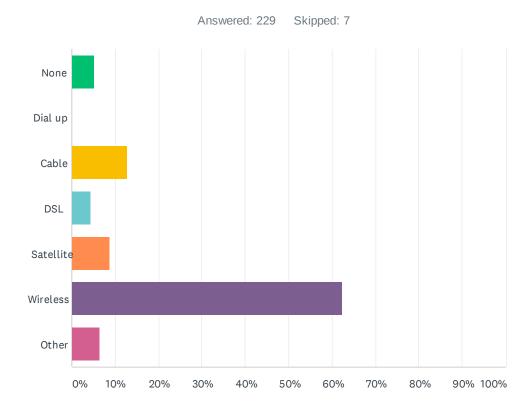
| ANSWER CHOICES | RESPONSES |    |
|----------------|-----------|----|
| Face to Face   | 45.41%    | )4 |
| Hybrid         | 13.97%    | 32 |
| Online         | 40.61%    | 93 |
| TOTAL          | 22        | 29 |

# Q9 Which type of device(s), if any, do you primarily use for classwork, research/reading, and communication?



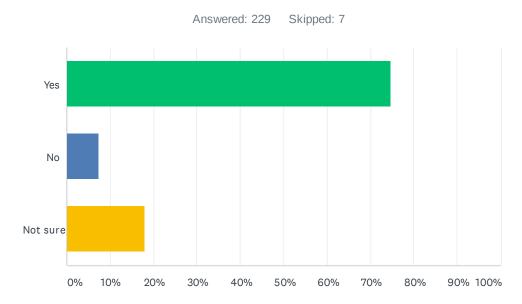
| ANSWER CHOICES                   | RESPONSES |     |
|----------------------------------|-----------|-----|
| Cell Phone (Smart phone)         | 60.26%    | 138 |
| E-reader (Kindle or Nook)        | 1.31%     | 3   |
| Tablet (Ipad, Surface, etc)      | 17.03%    | 39  |
| PC Laptop Windows Computer       | 63.32%    | 145 |
| PC Home Desktop Windows Computer | 17.47%    | 40  |
| Macbook                          | 13.10%    | 30  |
| Chromebook                       | 13.10%    | 30  |
| Thinkpad                         | 0.87%     | 2   |
| None of the Above                | 0.44%     | 1   |
| Other (please specify)           | 3.06%     | 7   |
| Total Respondents: 229           |           |     |

### Q10 Please select the type of internet access you have at home?



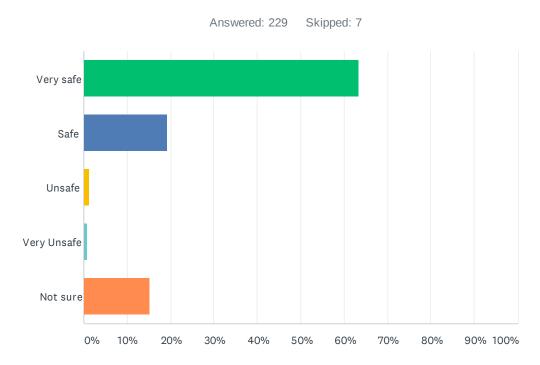
| ANSWER CHOICES | RESPONSES  |
|----------------|------------|
| None           | 5.24% 12   |
| Dial up        | 0.00%      |
| Cable          | 12.66% 29  |
| DSL            | 4.37% 10   |
| Satellite      | 8.73% 20   |
| Wireless       | 62.45% 143 |
| Other          | 6.55% 15   |
| TOTAL          | 229        |

# Q11 Do you, as a Kirtland student, feel there are pathways that are readily accessible and available to you for expressing complaints?



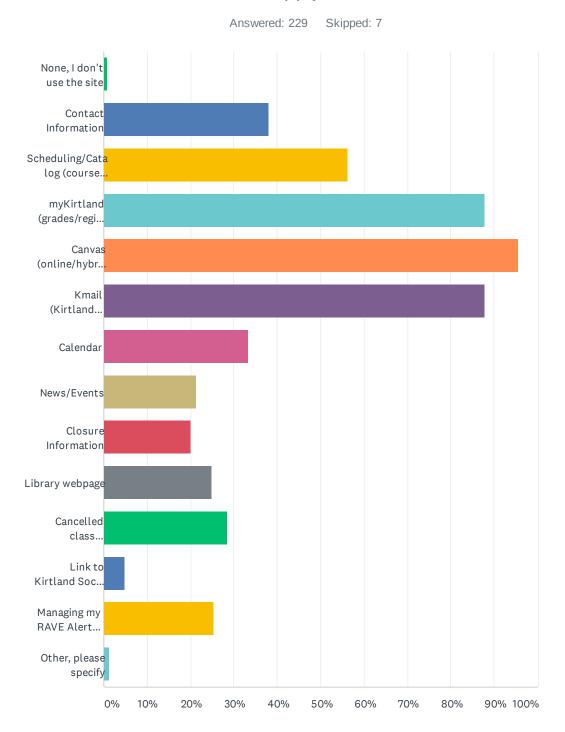
| ANSWER CHOICES | RESPONSES  |
|----------------|------------|
| Yes            | 74.67% 171 |
| No             | 7.42% 17   |
| Not sure       | 17.90% 41  |
| TOTAL          | 229        |

### Q12 How safe do you, as a Kirtland student, feel while on campus?



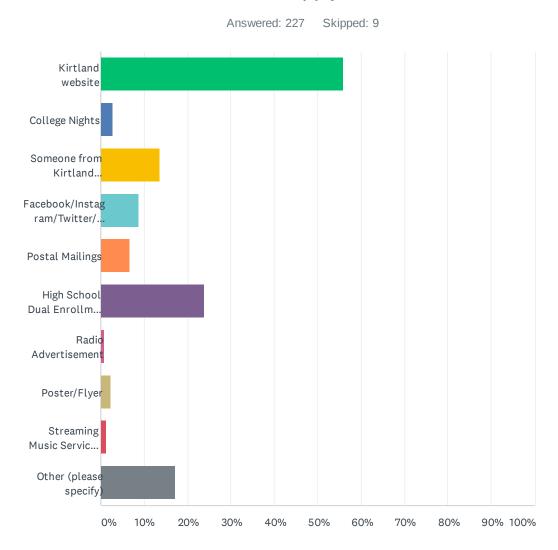
| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Very safe      | 63.32%    | 145 |
| Safe           | 19.21%    | 44  |
| Unsafe         | 1.31%     | 3   |
| Very Unsafe    | 0.87%     | 2   |
| Not sure       | 15.28%    | 35  |
| TOTAL          |           | 229 |

# Q13 Which services do you use the Kirtland website for? Mark all that apply.



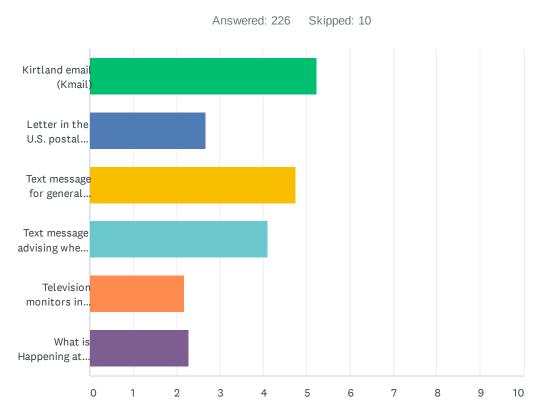
| ANSWER CHOICES                               | RESPONSES |     |
|--|-----------|-----|
| None, I don't use the site                   | 0.87%     | 2   |
| Contact Information                          | 37.99%    | 87  |
| Scheduling/Catalog (course information)      | 56.33%    | 129 |
| myKirtland (grades/registration)             | 87.77%    | 201 |
| Canvas (online/hybrid course delivery)       | 95.63%    | 219 |
| Kmail (Kirtland Google email)                | 87.77%    | 201 |
| Calendar                                     | 33.19%    | 76  |
| News/Events                                  | 21.40%    | 49  |
| Closure Information                          | 20.09%    | 46  |
| Library webpage                              | 24.89%    | 57  |
| Cancelled class information                  | 28.38%    | 65  |
| Link to Kirtland Social Networking pages     | 4.80%     | 11  |
| Managing my RAVE Alert account & information | 25.33%    | 58  |
| Other, please specify                        | 1.31%     | 3   |
| Total Respondents: 229                       |           |     |

# Q14 From what marketing tool did you first learn about Kirtland? Mark all that apply.



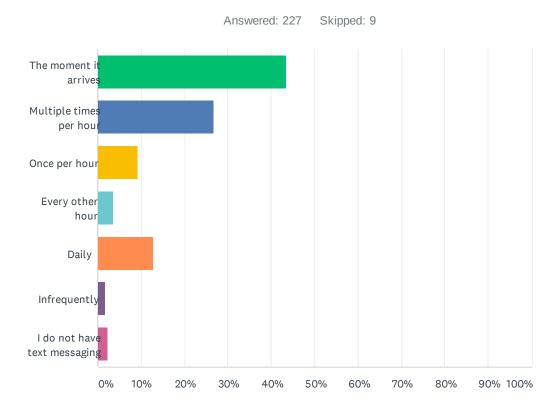
| ANSWER CHOICES  | RESPONS | ES  |
|---|---------|-----|
| Kirtland website  | 55.95%  | 127 |
| College Nights  | 2.64%   | 6   |
| Someone from Kirtland visited my high school  | 13.66%  | 31  |
| Facebook/Instagram/Twitter/Snapchat or other Social Media                                 | 8.81%   | 20  |
| Postal Mailings   | 6.61%   | 15  |
| High School Dual Enrollment or Early Middle College                                       | 23.79%  | 54  |
| Radio Advertisement   | 0.88%   | 2   |
| Poster/Flyer  | 2.20%   | 5   |
| Streaming Music Services (Spotify, Pandora, Apple Music, SoundCloud, YouTube Music, etc.) | 1.32%   | 3   |
| Other (please specify)  | 17.18%  | 39  |
| Total Respondents: 227  |         |     |

# Q15 Rank the following choices for receiving messages from Kirtland (college-related communication not including RAVE security alerts). 1 = most preferred, 6 = least preferred



|  | 1             | 2            | 3            | 4            | 5            | 6            | TOTAL | SCORE |
|--|---------------|--------------|--------------|--------------|--------------|--------------|-------|-------|
| Kirtland email (Kmail)   | 58.37%<br>122 | 20.10%<br>42 | 13.88%<br>29 | 4.31%<br>9   | 0.96%        | 2.39%        | 209   | 5.23  |
| Letter in the U.S. postal mail   | 3.35%         | 8.13%<br>17  | 12.92%<br>27 | 32.06%<br>67 | 15.79%<br>33 | 27.75%<br>58 | 209   | 2.68  |
| Text message for general information and reminders   | 27.45%<br>56  | 39.71%<br>81 | 20.59%       | 7.84%<br>16  | 1.47%        | 2.94%        | 204   | 4.75  |
| Text message advising when to check Kmail for communications and information from Kirtland | 12.21%<br>26  | 24.88%       | 38.03%<br>81 | 13.62%<br>29 | 8.45%<br>18  | 2.82%        | 213   | 4.10  |
| Television monitors in Kirtland buildings  | 1.44%         | 1.92%        | 5.77%        | 19.23%<br>40 | 46.15%<br>96 | 25.48%<br>53 | 208   | 2.17  |
| What is Happening at Kirtland "bathroom wall" flyers                                       | 4.15%         | 3.23%        | 9.22%        | 21.66%<br>47 | 22.58%<br>49 | 39.17%<br>85 | 217   | 2.27  |

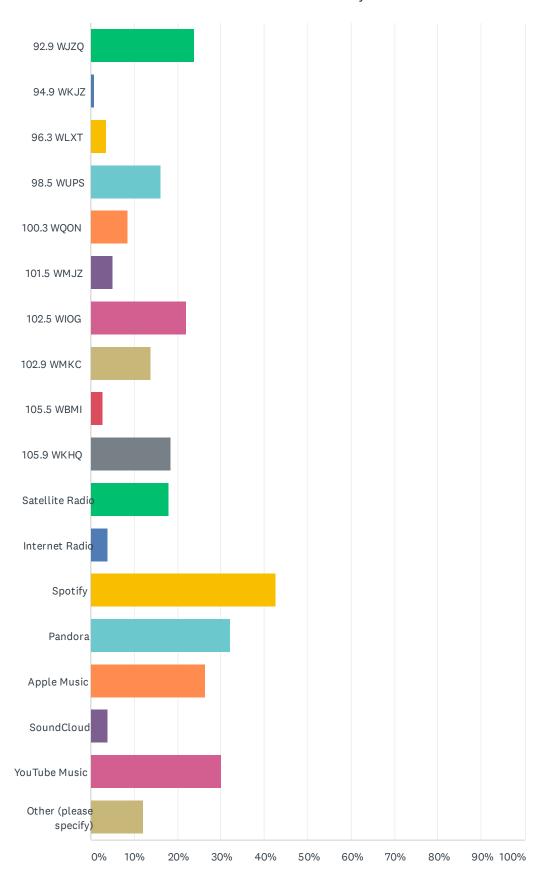
### Q16 How frequently do you check your text messages?



| ANSWER CHOICES               | RESPONSES |    |
|------------------------------|-----------|----|
| The moment it arrives        | 43.61%    | 99 |
| Multiple times per hour      | 26.87%    | 61 |
| Once per hour                | 9.25%     | 21 |
| Every other hour             | 3.52%     | 8  |
| Daily                        | 12.78%    | 29 |
| Infrequently                 | 1.76%     | 4  |
| I do not have text messaging | 2.20%     | 5  |
| TOTAL                        | 2         | 27 |

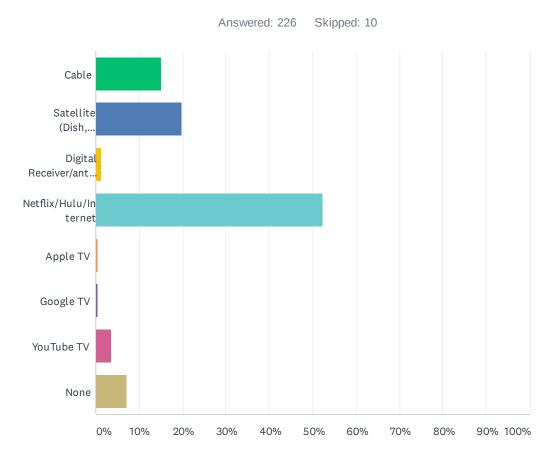
# Q17 What radio stations or music streaming services do you regularly listen to? Mark all that apply.

Answered: 223 Skipped: 13



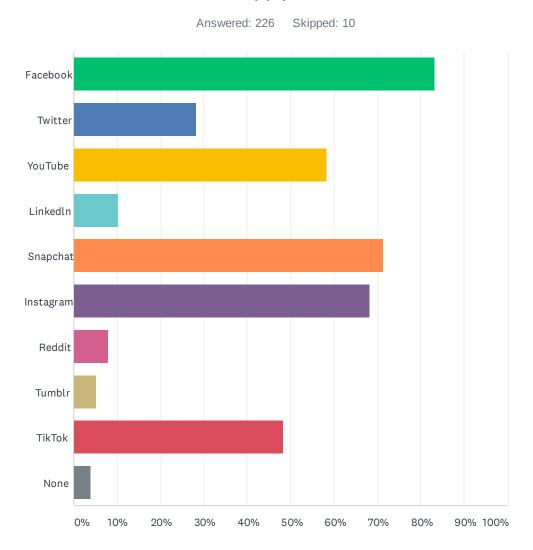
| ANSWER CHOICES         | RESPONSES |    |
|------------------------|-----------|----|
| 92.9 WJZQ              | 23.77%    | 53 |
| 94.9 WKJZ              | 0.90%     | 2  |
| 96.3 WLXT              | 3.59%     | 8  |
| 98.5 WUPS              | 16.14%    | 36 |
| 100.3 WQON             | 8.52%     | 19 |
| 101.5 WMJZ             | 4.93%     | 11 |
| 102.5 WIOG             | 21.97%    | 49 |
| 102.9 WMKC             | 13.90%    | 31 |
| 105.5 WBMI             | 2.69%     | 6  |
| 105.9 WKHQ             | 18.39%    | 41 |
| Satellite Radio        | 17.94%    | 40 |
| Internet Radio         | 4.04%     | 9  |
| Spotify                | 42.60%    | 95 |
| Pandora                | 32.29%    | 72 |
| Apple Music            | 26.46%    | 59 |
| SoundCloud             | 4.04%     | 9  |
| YouTube Music          | 30.04%    | 67 |
| Other (please specify) | 12.11%    | 27 |
| Total Respondents: 223 |           |    |

### Q18 What type of television access do you have?



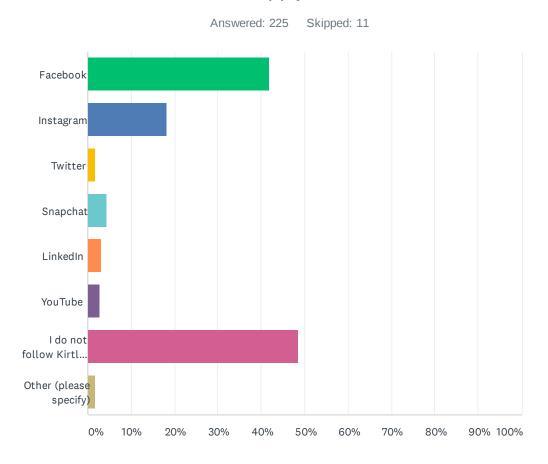
| ANSWER CHOICES                  | RESPONSES |     |
|---------------------------------|-----------|-----|
| Cable                           | 15.04%    | 34  |
| Satellite (Dish, DirectTV, etc) | 19.91%    | 45  |
| Digital Receiver/antenna        | 1.33%     | 3   |
| Netflix/Hulu/Internet           | 52.21%    | 118 |
| Apple TV                        | 0.44%     | 1   |
| Google TV                       | 0.44%     | 1   |
| YouTube TV                      | 3.54%     | 8   |
| None                            | 7.08%     | 16  |
| TOTAL                           |           | 226 |

# Q19 What social networking sites do you belong to or use? Mark all that apply.



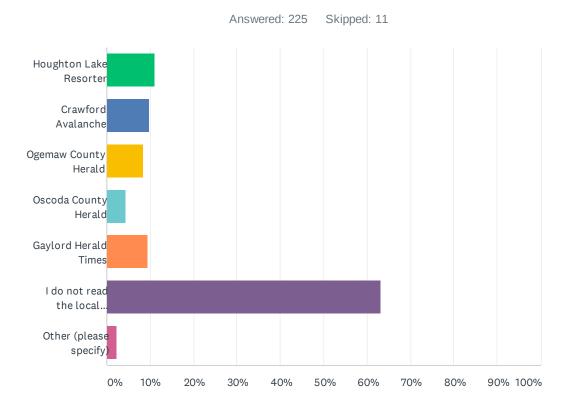
| ANSWER CHOICES         | RESPONSES |     |
|------------------------|-----------|-----|
| Facebook               | 83.19%    | 188 |
| Twitter                | 28.32%    | 64  |
| YouTube                | 58.41%    | 132 |
| LinkedIn               | 10.18%    | 23  |
| Snapchat               | 71.24%    | 161 |
| Instagram              | 68.14%    | 154 |
| Reddit                 | 7.96%     | 18  |
| Tumblr                 | 5.31%     | 12  |
| TikTok                 | 48.23%    | 109 |
| None                   | 3.98%     | 9   |
| Total Respondents: 226 |           |     |

# Q20 On which social media platforms do you follow Kirtland? Mark all that apply.



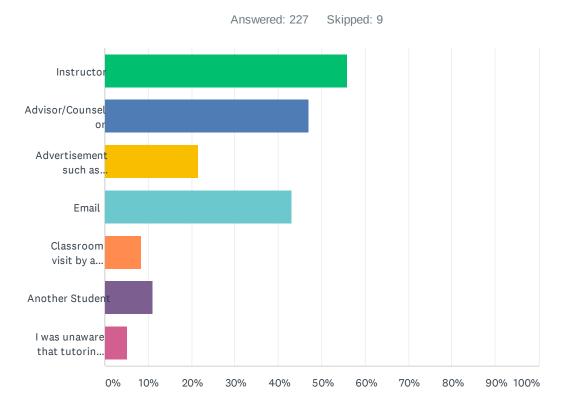
| ANSWER CHOICES                           | RESPONSES |     |
|--|-----------|-----|
| Facebook                                 | 41.78%    | 94  |
| Instagram                                | 18.22%    | 41  |
| Twitter                                  | 1.78%     | 4   |
| Snapchat                                 | 4.44%     | 10  |
| LinkedIn                                 | 3.11%     | 7   |
| YouTube                                  | 2.67%     | 6   |
| I do not follow Kirtland on social media | 48.44%    | 109 |
| Other (please specify)                   | 1.78%     | 4   |
| Total Respondents: 225                   |           |     |

# Q21 Do you read any of the following local newspapers? Mark all that apply.



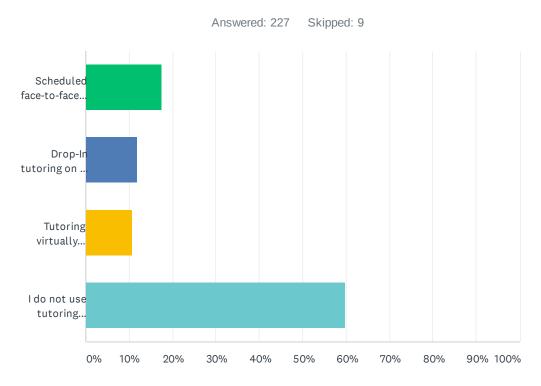
| ANSWER CHOICES                     | RESPONSES |    |
|------------------------------------|-----------|----|
| Houghton Lake Resorter             | 11.11%    | 25 |
| Crawford Avalanche                 | 9.78%     | 22 |
| Ogemaw County Herald               | 8.44%     | 19 |
| Oscoda County Herald               | 4.44%     | 10 |
| Gaylord Herald Times               | 9.33%     | 21 |
| I do not read the local newspapers | 63.11%    | 42 |
| Other (please specify)             | 2.22%     | 5  |
| Total Respondents: 225             |           |    |

### Q22 How did you learn about tutoring? Mark all that apply.



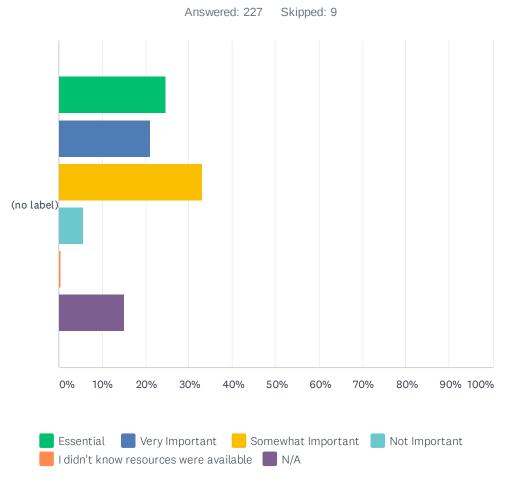
| ANSWER CHOICES  | RESPONSES |     |
|---|-----------|-----|
| Instructor  | 55.95%    | 127 |
| Advisor/Counselor   | 47.14%    | 107 |
| Advertisement such as Bathroom Wall, Monitor, or Social Media | 21.59%    | 49  |
| Email   | 43.17%    | 98  |
| Classroom visit by a staff member of the Tutoring Department  | 8.37%     | 19  |
| Another Student   | 11.01%    | 25  |
| I was unaware that tutoring is available                      | 5.29%     | 12  |
| Total Respondents: 227  |           |     |

### Q23 Which type of tutoring do you prefer?



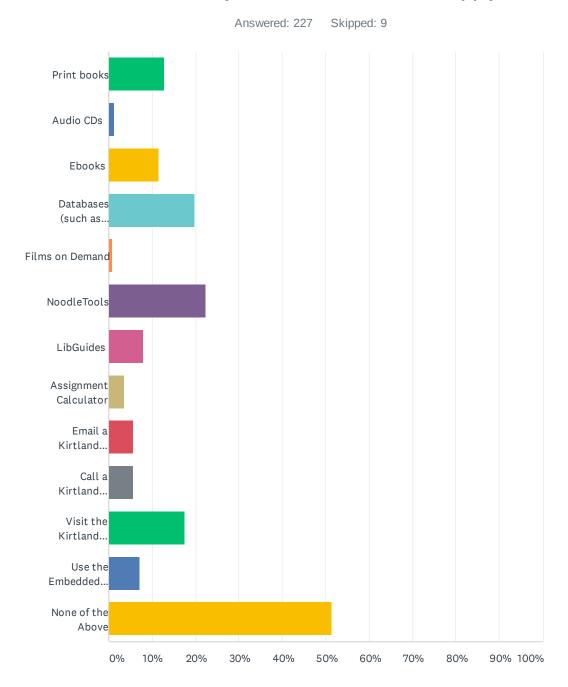
| ANSWER CHOICES   | RESPONSES |     |
|--|-----------|-----|
| Scheduled face-to-face on the Kirtland-Grayling Campus | 17.62%    | 40  |
| Drop-In tutoring on the Kirtland-Grayling Campus       | 11.89%    | 27  |
| Tutoring virtually through Zoom or texting             | 10.57%    | 24  |
| I do not use tutoring services                         | 59.91%    | 136 |
| TOTAL  |           | 227 |

# Q24 How important are Library resources (books, ebooks, databases, NoodleTools, LibGuides, etc.) to your coursework?



|               | ESSENTIAL    | VERY<br>IMPORTANT | SOMEWHAT<br>IMPORTANT | NOT<br>IMPORTANT | I DIDN'T KNOW<br>RESOURCES WERE<br>AVAILABLE | N/A          | TOTAL | WEIGHTED<br>AVERAGE |
|---------------|--------------|-------------------|-----------------------|------------------|--|--------------|-------|---------------------|
| (no<br>label) | 24.67%<br>56 | 21.15%<br>48      | 33.04%<br>75          | 5.73%<br>13      | 0.44%  | 14.98%<br>34 | 227   | 3.75                |

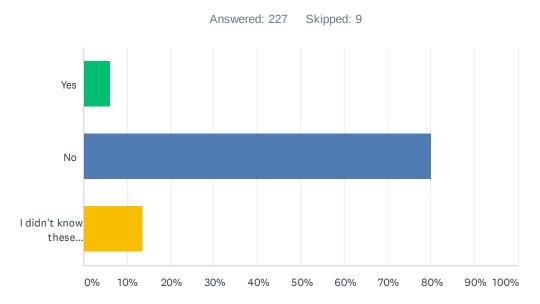
# Q25 For any of your courses this semester, what Library resources and services did you use? Mark all that apply.



#### Fall 2020 Student Survey

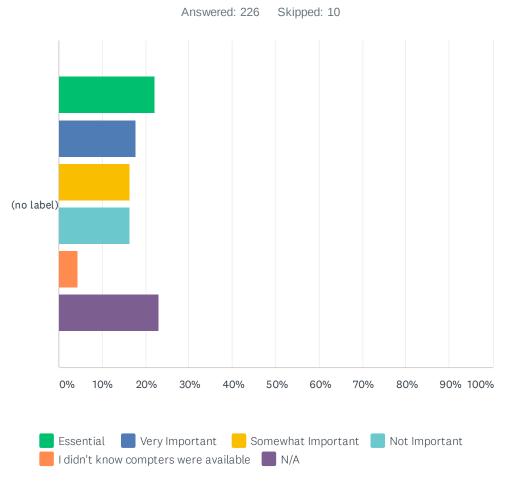
| ANSWER CHOICES   | RESPONSES |     |
|--|-----------|-----|
| Print books  | 12.78%    | 29  |
| Audio CDs  | 1.32%     | 3   |
| Ebooks   | 11.45%    | 26  |
| Databases (such as Opposing Viewpoints, CQ Researcher, Academic OneFile, and more) | 19.82%    | 45  |
| Films on Demand  | 0.88%     | 2   |
| NoodleTools  | 22.47%    | 51  |
| LibGuides  | 7.93%     | 18  |
| Assignment Calculator  | 3.52%     | 8   |
| Email a Kirtland Librarian   | 5.73%     | 13  |
| Call a Kirtland Librarian  | 5.73%     | 13  |
| Visit the Kirtland Library in person   | 17.62%    | 40  |
| Use the Embedded Librarian Services in Canvas                                      | 7.05%     | 16  |
| None of the Above  | 51.54%    | 117 |
| Total Respondents: 227   |           |     |

## Q26 Have you borrowed any ebooks or eaudiobooks for pleasure or coursework from OverDrive or Libby Collections?



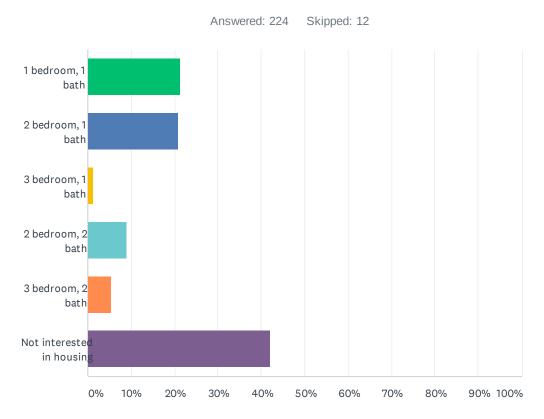
| ANSWER CHOICES  | RESPONSES |     |
|---|-----------|-----|
| Yes   | 6.17%     | 14  |
| No  | 80.18%    | 182 |
| I didn't know these ebook/eaudiobook collections were available | 13.66%    | 31  |
| TOTAL   |           | 227 |

# Q27 How important is the following to your course work: Availability of computers in the Kirtland-Grayling Library/Learning Commons?



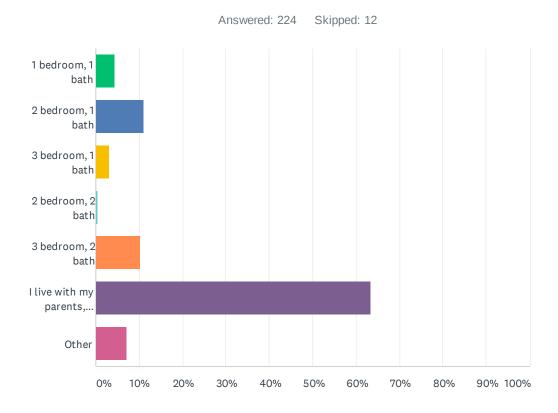
|               | ESSENTIAL    | VERY<br>IMPORTANT | SOMEWHAT<br>IMPORTANT | NOT<br>IMPORTANT | I DIDN'T KNOW<br>COMPTERS WERE<br>AVAILABLE | N/A          | TOTAL | WEIGHTED<br>AVERAGE |
|---------------|--------------|-------------------|-----------------------|------------------|---|--------------|-------|---------------------|
| (no<br>label) | 22.12%<br>50 | 17.70%<br>40      | 16.37%<br>37          | 16.37%<br>37     | 4.42%<br>10                                 | 23.01%<br>52 | 226   | 3.48                |

## Q28 If Kirtland were to offer apartment style housing to students which type of unit would you prefer?



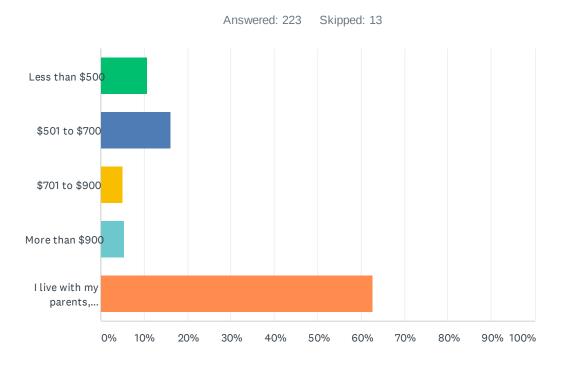
| ANSWER CHOICES            | RESPONSES |     |
|---------------------------|-----------|-----|
| 1 bedroom, 1 bath         | 21.43%    | 48  |
| 2 bedroom, 1 bath         | 20.98%    | 47  |
| 3 bedroom, 1 bath         | 1.34%     | 3   |
| 2 bedroom, 2 bath         | 8.93%     | 20  |
| 3 bedroom, 2 bath         | 5.36%     | 12  |
| Not interested in housing | 41.96%    | 94  |
| TOTAL                     | 2         | 224 |

## Q29 If you live off campus now, not with your parents, relative or significant other, what type of unit do you live in?



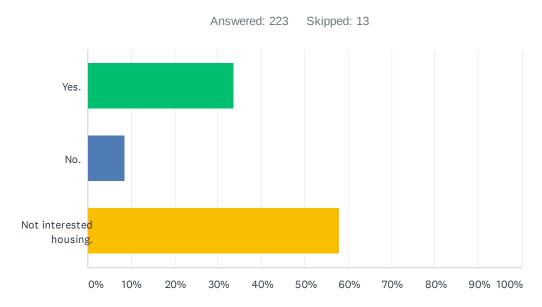
| ANSWER CHOICES  | RESPONSES |     |
|---|-----------|-----|
| 1 bedroom, 1 bath                                     | 4.46%     | 10  |
| 2 bedroom, 1 bath                                     | 11.16%    | 25  |
| 3 bedroom, 1 bath                                     | 3.13%     | 7   |
| 2 bedroom, 2 bath                                     | 0.45%     | 1   |
| 3 bedroom, 2 bath                                     | 10.27%    | 23  |
| I live with my parents, relative or significant other | 63.39%    | 142 |
| Other   | 7.14%     | 16  |
| TOTAL   |           | 224 |

### Q30 If you live off campus now, not with your parents, relative or significant other, how much do you pay in rent each month?



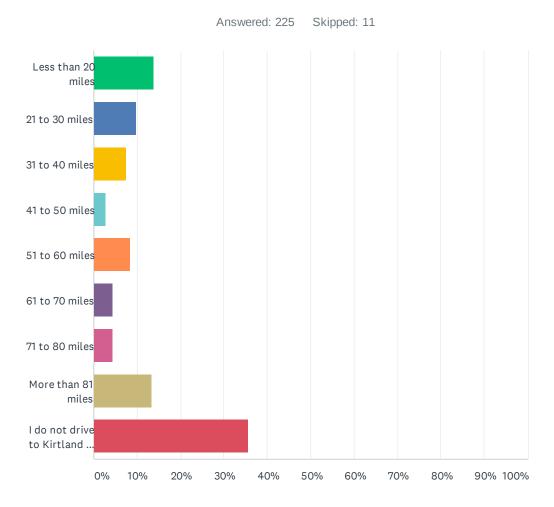
| ANSWER CHOICES   | RESPONSES |     |
|--|-----------|-----|
| Less than \$500  | 10.76%    | 24  |
| \$501 to \$700   | 16.14%    | 36  |
| \$701 to \$900   | 4.93%     | 11  |
| More than \$900  | 5.38%     | 12  |
| I live with my parents, relatives or significant other | 62.78%    | 140 |
| TOTAL  |           | 223 |

## Q31 If apartment style housing was available at Kirtland would you be willing to sign a year long contract?



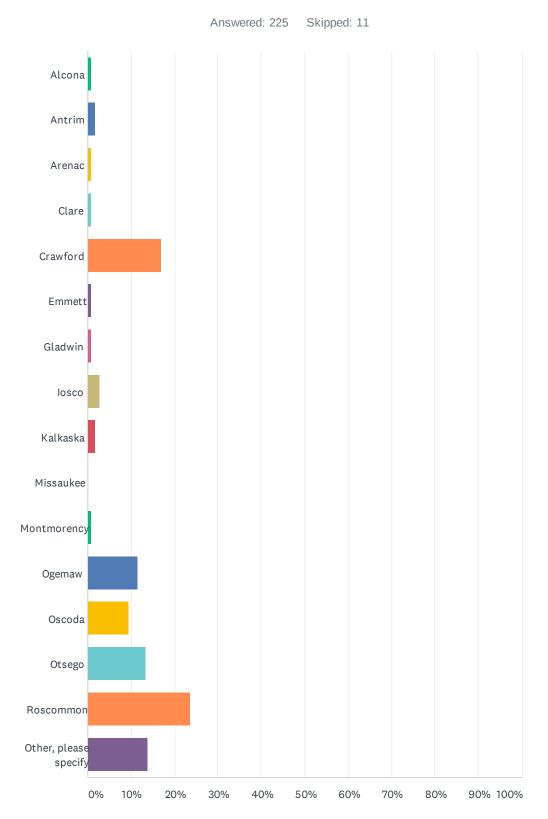
| ANSWER CHOICES          | RESPONSES |    |
|-------------------------|-----------|----|
| Yes.                    | 33.63%    | 5  |
| No.                     | 8.52% 1   | 9  |
| Not interested housing. | 57.85% 12 | 9  |
| TOTAL                   | 22        | .3 |

### Q32 How many miles, round trip, do you drive to attend classes at Kirtland?



| ANSWER CHOICES  | RESPONSES |     |
|---|-----------|-----|
| Less than 20 miles  | 13.78%    | 31  |
| 21 to 30 miles  | 9.78%     | 22  |
| 31 to 40 miles  | 7.56%     | 17  |
| 41 to 50 miles  | 2.67%     | 6   |
| 51 to 60 miles  | 8.44%     | 19  |
| 61 to 70 miles  | 4.44%     | 10  |
| 71 to 80 miles  | 4.44%     | 10  |
| More than 81 miles  | 13.33%    | 30  |
| I do not drive to Kirtland for classes (taking only online classes) | 35.56%    | 80  |
| TOTAL   |           | 225 |

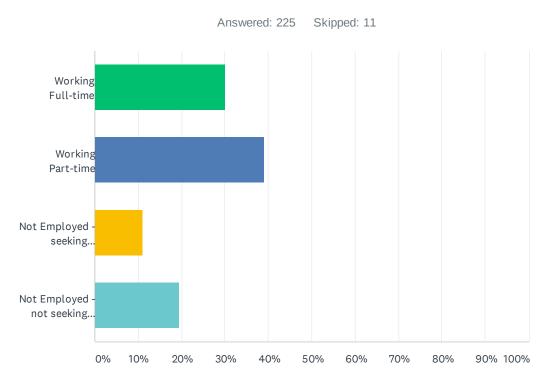
### Q33 What county do you live in?



#### Fall 2020 Student Survey

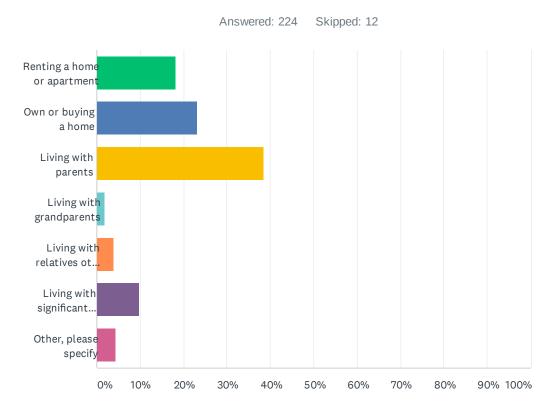
| ANSWER CHOICES        | RESPONSES |     |
|-----------------------|-----------|-----|
| Alcona                | 0.89%     | 2   |
| Antrim                | 1.78%     | 4   |
| Arenac                | 0.89%     | 2   |
| Clare                 | 0.89%     | 2   |
| Crawford              | 16.89%    | 38  |
| Emmett                | 0.89%     | 2   |
| Gladwin               | 0.89%     | 2   |
| losco                 | 2.67%     | 6   |
| Kalkaska              | 1.78%     | 4   |
| Missaukee             | 0.00%     | 0   |
| Montmorency           | 0.89%     | 2   |
| Ogemaw                | 11.56%    | 26  |
| Oscoda                | 9.33%     | 21  |
| Otsego                | 13.33%    | 30  |
| Roscommon             | 23.56%    | 53  |
| Other, please specify | 13.78%    | 31  |
| TOTAL                 |           | 225 |

### Q34 Please describe your current employment status?



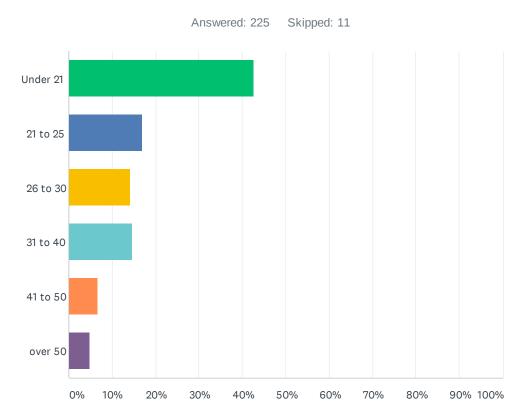
| ANSWER CHOICES                        | RESPONSES |     |
|---------------------------------------|-----------|-----|
| Working Full-time                     | 30.22%    | 68  |
| Working Part-time                     | 39.11%    | 88  |
| Not Employed - seeking employment     | 11.11%    | 25  |
| Not Employed - not seeking employment | 19.56%    | 44  |
| TOTAL                                 |           | 225 |

### Q35 Please describe your current living situation?



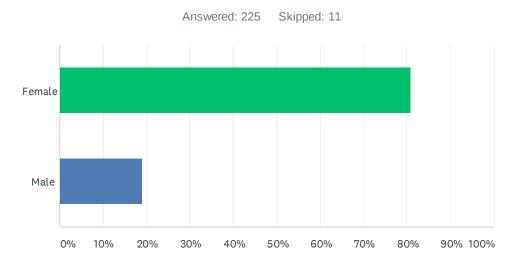
| ANSWER CHOICES  | RESPONSES |     |
|---|-----------|-----|
| Renting a home or apartment                           | 18.30%    | 41  |
| Own or buying a home                                  | 23.21%    | 52  |
| Living with parents                                   | 38.39%    | 86  |
| Living with grandparents                              | 1.79%     | 4   |
| Living with relatives other than parents/grandparents | 4.02%     | 9   |
| Living with significant other                         | 9.82%     | 22  |
| Other, please specify                                 | 4.46%     | 10  |
| TOTAL   |           | 224 |

### Q36 What is your age range?



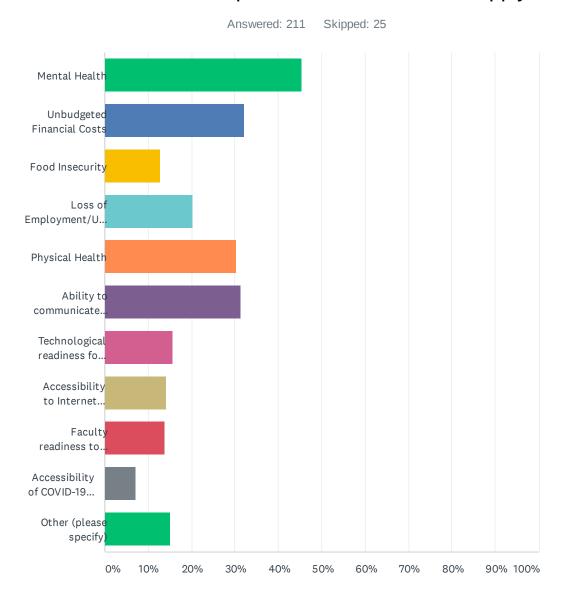
| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Under 21       | 42.67%    | 96  |
| 21 to 25       | 16.89%    | 38  |
| 26 to 30       | 14.22%    | 32  |
| 31 to 40       | 14.67%    | 33  |
| 41 to 50       | 6.67%     | 15  |
| over 50        | 4.89%     | 11  |
| TOTAL          |           | 225 |

### Q37 What is your gender?



| ANSWER CHOICES | RESPONSES |     |
|----------------|-----------|-----|
| Female         | 80.89%    | 182 |
| Male           | 19.11%    | 43  |
| TOTAL          |           | 225 |

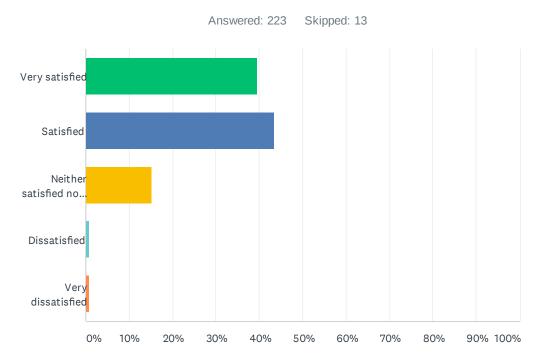
### Q38 Which of the following are immediate-term issues for you with regard to the COVID-19 pandemic? Mark all that apply.



#### Fall 2020 Student Survey

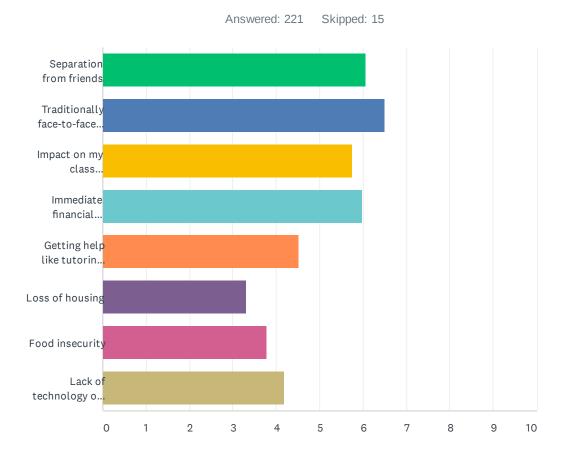
| ANSWER CHOICES   | RESPONSES |    |
|--|-----------|----|
| Mental Health  | 45.50%    | 96 |
| Unbudgeted Financial Costs                                   | 32.23%    | 68 |
| Food Insecurity  | 12.80%    | 27 |
| Loss of Employment/Unable to Find Job                        | 20.38%    | 43 |
| Physical Health  | 30.33%    | 64 |
| Ability to communicate with friends/peers/instructors        | 31.28%    | 66 |
| Technological readiness for online learning                  | 15.64%    | 33 |
| Accessibility to Internet Connectivity to do online learning | 14.22%    | 30 |
| Faculty readiness to teach/conduct online learning           | 13.74%    | 29 |
| Accessibility of COVID-19 processes/guidelines at Kirtland   | 7.11%     | 15 |
| Other (please specify)                                       | 15.17%    | 32 |
| Total Respondents: 211                                       |           |    |

# Q39 How satisfied are you that Kirtland has provided you with timely updates on COVID-19 procedures/processes/guidelines for attendance of classes (both face-to-face and online)?



| ANSWER CHOICES                     | RESPONSES |     |
|------------------------------------|-----------|-----|
| Very satisfied                     | 39.46%    | 88  |
| Satisfied                          | 43.50%    | 97  |
| Neither satisfied nor dissatisfied | 15.25%    | 34  |
| Dissatisfied                       | 0.90%     | 2   |
| Very dissatisfied                  | 0.90%     | 2   |
| TOTAL                              | 2         | 223 |

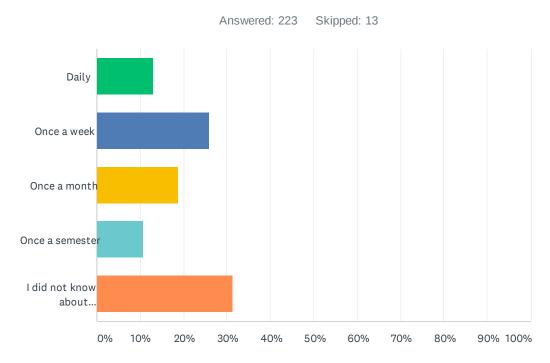
### Q40 What has been the most challenging aspects of the COVID-19 pandemic for you? (1 = Most Challenging; 8 = Least Challenging)



#### Fall 2020 Student Survey

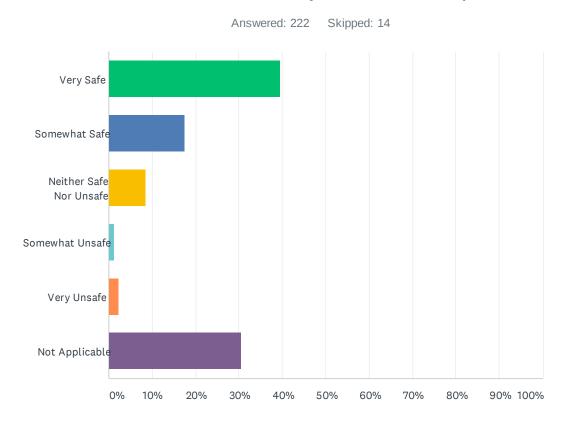
|   | 1            | 2            | 3            | 4            | 5            | 6           | 7            | 8            | N/A           | TOTAL | SCORE |
|---|--------------|--------------|--------------|--------------|--------------|-------------|--------------|--------------|---------------|-------|-------|
| Separation from friends   | 21.23%<br>45 | 18.87%<br>40 | 10.85%<br>23 | 8.96%<br>19  | 7.08%<br>15  | 4.25%<br>9  | 0.94%        | 3.30%<br>7   | 24.53%<br>52  | 212   | 6.07  |
| Traditionally<br>face-to-face<br>classes<br>moving online                                     | 27.96%<br>59 | 18.01%<br>38 | 7.58%<br>16  | 5.21%<br>11  | 4.74%<br>10  | 1.42%       | 1.90%        | 2.37%        | 30.81%<br>65  | 211   | 6.51  |
| Impact on my<br>class<br>schedule/ability<br>to complete<br>classes to<br>graduate on<br>time | 6.10%        | 12.68%<br>27 | 23.47% 50    | 6.10%        | 3.76%<br>8   | 4.23%<br>9  | 2.82%        | 0.47%        | 40.38%<br>86  | 213   | 5.75  |
| Immediate<br>financial<br>burden  | 18.52%<br>40 | 12.04%<br>26 | 5.56%<br>12  | 11.57%<br>25 | 7.41%<br>16  | 2.78%       | 0.93%        | 2.31%        | 38.89%<br>84  | 216   | 5.98  |
| Getting help<br>like tutoring or<br>advising  | 1.84%<br>4   | 6.91%<br>15  | 8.29%<br>18  | 9.68%        | 12.90%<br>28 | 6.45%<br>14 | 4.61%<br>10  | 3.69%        | 45.62%<br>99  | 217   | 4.51  |
| Loss of<br>housing  | 0.94%        | 3.29%<br>7   | 0.94%        | 4.23%<br>9   | 4.23%<br>9   | 8.92%<br>19 | 7.04%<br>15  | 7.51%<br>16  | 62.91%<br>134 | 213   | 3.30  |
| Food insecurity   | 1.38%        | 3.23%        | 7.37%<br>16  | 5.07%<br>11  | 4.61%<br>10  | 7.37%<br>16 | 11.98%<br>26 | 4.61%<br>10  | 54.38%<br>118 | 217   | 3.78  |
| Lack of<br>technology or<br>internet<br>connectivity to<br>take online<br>classes             | 5.94%<br>13  | 4.57%<br>10  | 6.39%<br>14  | 9.13%<br>20  | 6.85%<br>15  | 5.94%       | 5.02%<br>11  | 10.96%<br>24 | 45.21%<br>99  | 219   | 4.19  |

# Q41 How frequently do you visit the Kirtland COVID-19 website, on Kirtland's home webpage, to get updates from the college about COVID-19 processes, procedures, guidelines, Q&A information, etc.?



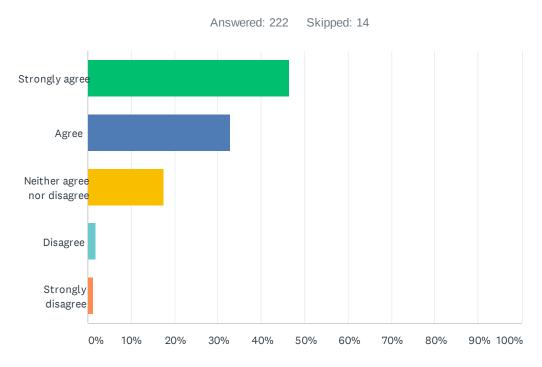
| ANSWER CHOICES  | RESPONSES |     |
|---|-----------|-----|
| Daily   | 13.00%    | 29  |
| Once a week   | 26.01%    | 58  |
| Once a month  | 18.83%    | 42  |
| Once a semester   | 10.76%    | 24  |
| I did not know about Kirtland's COVID-19 specific webpage | 31.39%    | 70  |
| TOTAL   |           | 223 |

## Q42 With regard to COVID-19, if you attend face-to-face classes at Kirtland, how safe do you feel on campus?



| ANSWER CHOICES          | RESPONSES |     |
|-------------------------|-----------|-----|
| Very Safe               | 39.64%    | 88  |
| Somewhat Safe           | 17.57%    | 39  |
| Neither Safe Nor Unsafe | 8.56%     | 19  |
| Somewhat Unsafe         | 1.35%     | 3   |
| Very Unsafe             | 2.25%     | 5   |
| Not Applicable          | 30.63%    | 68  |
| TOTAL                   |           | 222 |

Q43 How strongly do you feel about this statement - In regards to COVID-19, do you feel the college is taking reasonable precautions to ensure the safety of students, employees and community members?



| ANSWER CHOICES             | RESPONSES  |
|----------------------------|------------|
| Strongly agree             | 46.40% 103 |
| Agree                      | 32.88% 73  |
| Neither agree nor disagree | 17.57% 39  |
| Disagree                   | 1.80% 4    |
| Strongly disagree          | 1.35% 3    |
| TOTAL                      | 222        |

# Q44 Is there a program of study that Kirtland Community College does not offer that it should consider offering?

Answered: 163 Skipped: 73

## Q45 How can Kirtland better assist you in achieving your educational goals?

Answered: 162 Skipped: 74

## Q46 If there is one thing you could change at Kirtland, what would it be and why?

Answered: 173 Skipped: 63

# Q47 Thank you for taking the survey. Enter your Kirtland email address here for a chance to win the \$50 VISA gift card.

Answered: 208 Skipped: 28